

# Sparkasse app: Adding accounts

[www.spk-ri.de/app](http://www.spk-ri.de/app)

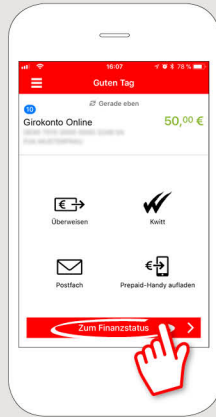


The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.

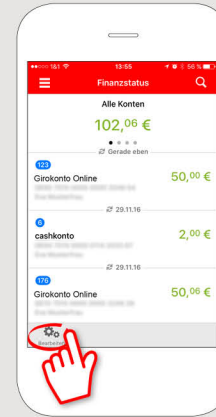
- 1** Start the Sparkasse app by tapping the **app icon** and then entering your password.



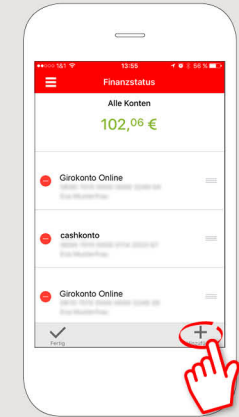
Select **To financial overview** (“**Zum Finanzstatus**”) from the homepage.



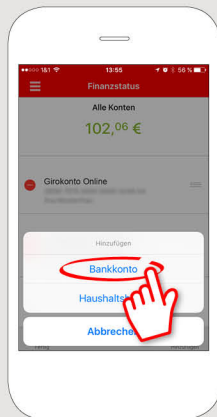
- 2** Tap “**edit**” in your financial overview.



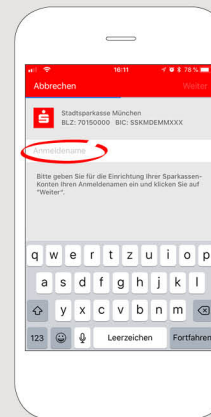
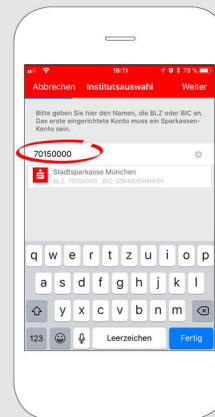
- 3** Tap “**+**” at the bottom right to add accounts.



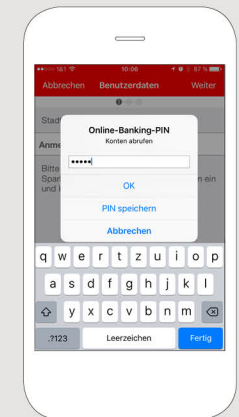
- 4** After tapping “**+**” you will be prompted to select the type of account. Select **bank account** (“**Bankkonto**”).



- 5** Enter the BIC or name of the bank holding the account. In the following step, enter your **user-name** (= your online banking username).



- 6** Now enter your online banking PIN. Your newly created account is then displayed in the accounts overview.



## DO YOU HAVE ANY QUESTIONS?

Central service call number: You can contact us under **08721/1200-0 Mon – Fri from 8 am – 7 pm**. Further information about online banking can be found at: [www.spk-ri.de/banking](http://www.spk-ri.de/banking)

## YOU CAN ALSO CONTACT US AT:

**Direct consulting**  
Text chat: [www.spk-ri.de/chat](http://www.spk-ri.de/chat)  
Service hours: **Mon–Fri from 8:30 am – 4:30 pm**

**Online banking support for private customers**  
Telephone: **08721/1200-7455**  
Available: **Mon – Fri 8 am – 4.30 pm**

## OUR DEPARTMENTS:

[www.spk-ri.de/filialsuche](http://www.spk-ri.de/filialsuche)  
Our consultation times by appointment:  
**Mon – Fri 8 am – 8 pm**