

Sparkasse app: Making a bank transfer using pushTAN

www.spk-ri.de/app

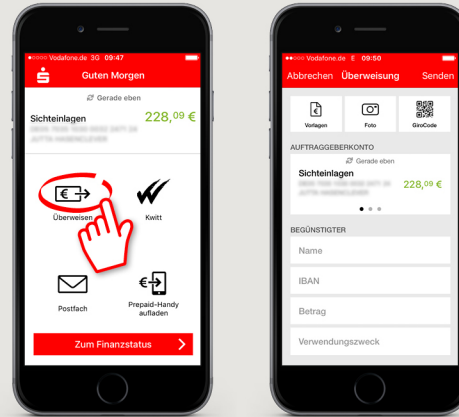


The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.

1 Start the Sparkasse app by tapping the **app icon** and then entering your password.



2 On the homepage, tap the **bank transfer (“Überweisen”)** icon. You then have three options for entering transfer details.



3 Select a recipient under **templates (“Vorlagen”)** or enter the data into the transfer form.

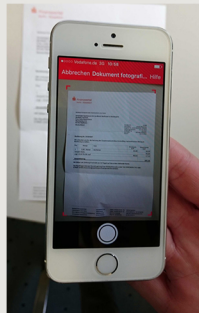
Tip: If you have previously transferred money to or received money from the recipient, the recipient details will automatically appear.

Then tap **send (“Senden”)**. Now switch to the S-pushTAN app (step 5).

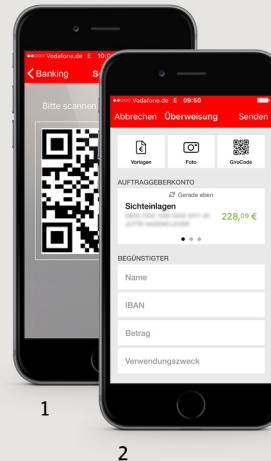


You can also enter the transfer as follows:

3.1 Using the photo option: Tap the **“photo”** icon. Photograph your invoice. The data is transferred to the transfer template. It is vital that you check the data. Continue with steps 4 and 5.

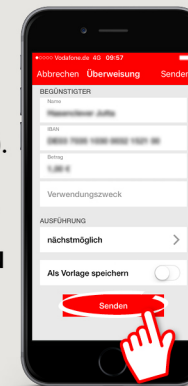


3.2 Using a QR code: Tap the **“GiroCode”** icon. Scan the QR code. The data displays automatically in the transfer template. Continue with steps 4 and 5.



4 Your transfer details are now displayed. Tap **send (“Senden”)**.

Now switch to the **S-push TAN app**.



5 A TAN has been generated in the S-push TAN app. **Check** the transfer details against the original documents, e.g. invoice. Then tap on **approve transfer (“Auftrag freigeben”)**. Finished. Your transfer has been sent.



DO YOU HAVE ANY QUESTIONS?

Central service call number: You can contact us under **08721/1200-0 Mon – Fri from 8 am – 7 pm**. Further information about online banking can be found at: www.spk-ri.de/banking

YOU CAN ALSO CONTACT US AT:

Online banking support for private customers
Telephone: **08721/1200-7455**
Available: **Mon – Fri 8 am – 4.30 pm**

OUR DEPARTMENTS:

www.spk-ri.de/filialsuche
Our consultation times by appointment:
Mon – Fri 8 am – 8 pm