

Sparkasse app: Change verification process

www.spk-ri.de/app

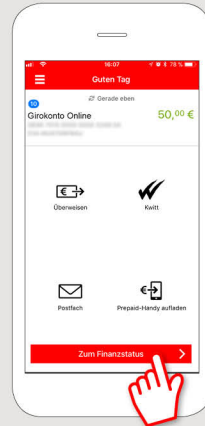


The following description applies to the operating system iOS. For other mobile operating systems, the procedure may differ slightly.

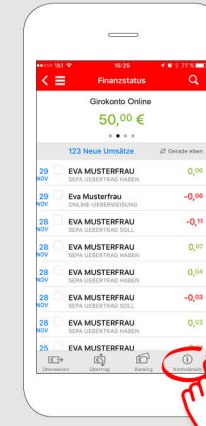
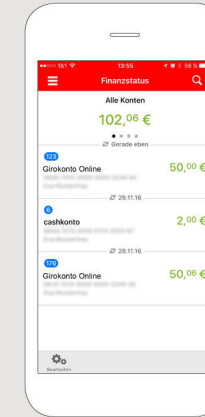
- 1 Start the Sparkasse app with a hint on the **app symbol** and enter your password.



On the Home screen, select **To financial overview** (“Zum Finanzstatus”).

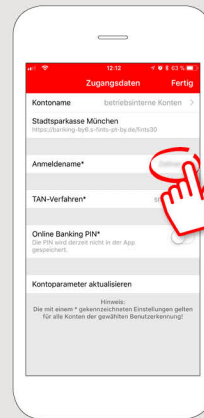
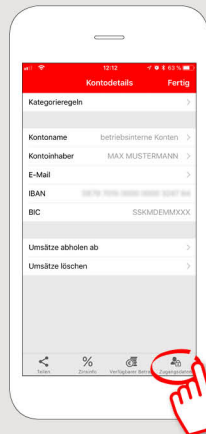


- 2 Select an **account**. Then tap (“Kontodetails”).



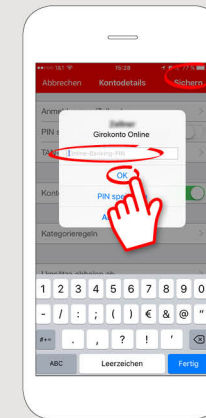
- 3 Select **Access data** (“Zugangsdaten”) at the bottom right.

In the next step you can change the login name. Enter the login name for the new procedure that you received by letter from the Sparkasse.



- 4 Tap on “Change” (“Ändern”) to save the changed data. Enter your PIN to confirm and tap “OK”. Tap Done (“Fertig”) 2 times to return to the financial status.

Ready! From now on, you will receive your TANs via the new procedure if you register with the corresponding login name.



DO YOU HAVE ANY QUESTIONS?

Central service call number: You can contact us under **08721/1200-0 Mon – Fri from 8 am – 7 pm**. Further information about online banking can be found at: www.spk-ri.de/banking

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